


Great Lakes Center  
A Member of the ADA National Network


800-949-4232 (V/TTY)  
www.adagreatlakes.org



# Ask an ADA Professional

## **BARRIER REMOVAL REQUIREMENTS FOR PRIVATELY OWNED AND OPERATED BUSINESSES UNDER THE ADA**

Ask an ADA Professional Series  
April 13, 2022




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## Presenters




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- **Chris Murphy**
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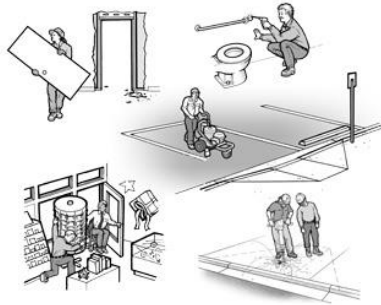


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## Barrier Removal

A public accommodation shall remove architectural barriers in existing facilities, including communication barriers that are structural in nature, where such removal is readily achievable, i.e., easily accomplishable and able to be carried out without much difficulty or expense.



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## Examples

- (1) Installing ramps;
- (2) Making curb cuts in sidewalks and entrances;
- (3) Repositioning shelves;
- (4) Rearranging tables, chairs, vending machines, display racks, and other furniture;
- (5) Repositioning telephones;
- (6) Adding raised markings on elevator control buttons;
- (7) Installing flashing alarm lights;
- (8) Widening doors;
- (9) Installing offset hinges to widen doorways;
- (10) Eliminating a turnstile or providing an alternative accessible path;
- (11) Installing accessible door hardware;



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## Examples Cont.

- (12) Installing grab bars in toilet stalls;
- (13) Rearranging toilet partitions to increase maneuvering space;
- (14) Insulating lavatory pipes under sinks to prevent burns;
- (15) Installing a raised toilet seat;
- (16) Installing a full-length bathroom mirror;
- (17) Repositioning the paper towel dispenser in a bathroom;
- (18) Creating designated accessible parking spaces;
- (19) Installing an accessible paper cup dispenser at an existing inaccessible water fountain;
- (20) Removing high pile, low density carpeting; or
- (21) Installing vehicle hand controls.

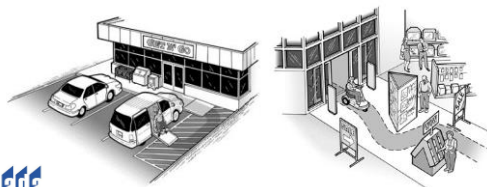


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## Priorities for Barrier Removal

- **(1) Getting through the Door**
  - Provide access to enter facility from public sidewalks, parking, or public transportation.
  - Barrier removal examples:
    - Installing an entrance ramp
    - Widening entrances
    - Providing accessible parking spaces
- **(2) Access to the Goods and Services**
  - Provide access to those areas where goods and services are made available to the public.
  - Barrier removal examples:
    - Adjusting the layout of display racks
    - Rearranging tables
    - Providing Braille and raised character signage
    - Widening doors
    - Providing visual alarms
    - Installing ramps



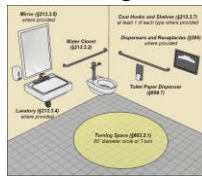
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## Priorities for Barrier Removal Cont.

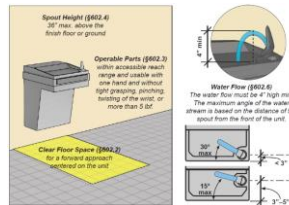
### • (3) Provide Accessible Restrooms

- Barrier removal examples:
  - Removal of obstructing furniture or vending machines
  - Widening of doors
  - Address protruding objects
  - Providing accessible signage
  - Widening of toilet stalls
  - Installation of grab bars



### • (4) Remove Remaining Barriers

- Ensure access to the goods, services, facilities, privileges, advantages.
- Such as:
  - Drinking fountains
  - Telephones



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## QUESTIONS



You may type and submit questions in the Q&A Area of the Zoom Platform



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## Contact Information



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## Technical Assistance Materials

- ADA Update: A Primer for Small Businesses
  - [ADA Update: A Primer for Small Business](#)
- Small Business and ADA Readily Achievable Requirements Fact Sheet
  - <https://adata.org/factsheet/small-business-and-ada-readily-achievable-requirements>
- DOJ Accessible Parking Spaces
  - <https://beta.ada.gov/topics/parking/>
- DOJ Maintaining Accessible Features in Retail Establishments
  - [www.ada.gov/business/retail\\_access.htm](http://www.ada.gov/business/retail_access.htm)
- U.S. Access Board Accessibility Animations
  - Accessible toilet rooms, maneuvering at doors, parking and passenger loading zones, protruding objects, sales and service counters, signs, wheelchair maneuvering
  - [www.access-board.gov/ada/guides/animations/sales-and-service-counters.html](http://www.access-board.gov/ada/guides/animations/sales-and-service-counters.html)



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## Ask an ADA Professional

**Session Evaluation**  
Your feedback is important to us

You will receive an email following the session with a link to the on-line evaluation.



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## Ask an ADA Professional

### Next Session:

Wednesday, July 13, 2022

## Communication Requirements under the ADA

Registration available at:  
[www.accessibilityonline.org/adapro](http://www.accessibilityonline.org/adapro)



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