

800-949-4232 (VITTY)  
www.adagreattakes.org




## Ask an ADA Professional

# SERVICE ANIMALS AND THE AMERICANS WITH DISABILITIES ACT (ADA)

---

Ask an ADA Professional Series  
January 12, 2022


1

---

---

---

---


---

---

---


---

1


800-949-4232 (VITTY)  
www.adagreattakes.org

## Presenters

- Linda Clemon-Karp**
  - Continuing Education Specialist, Northwest ADA Center
- Jan Garrett**
  - Program Manager, Pacific ADA Center
- Joe Zesski**
  - Program Manager, Northeast ADA Center


2

---

---

---

---


---

---

---




---


2


800-949-4232 (VITTY)  
www.adagreattakes.org

## What is a Service Animal?

- Under the ADA, a service animal is defined as a dog that has been individually trained to do work or perform tasks for an individual with a disability.


3

---

---

---

---

---

---

---


---

3

800-949-4232 (VITTY)  
www.adaquestakes.org

### What does “do work or perform tasks” mean?

- The dog must be trained to take a specific action when needed to assist the person with a disability.
- For example:
  - A person with diabetes may have a dog that is trained to alert him when his blood sugar reaches high or low levels.
  - A person with depression may have a dog that is trained to remind her to take her medication.
  - A person who has epilepsy may have a dog that is trained to detect the onset of a seizure and then help the person remain safe during the seizure.



4

---

---

---

---

---

---

---


---

4

800-949-4232 (VITTY)  
www.adaquestakes.org

### What questions can a covered entity’s employees ask to determine if a dog is a service animal?

- In situations where it is not obvious that the dog is a service animal staff may ask only two specific questions:
  1. Is the dog a service animal required because of a disability?
  2. What work or task has the dog been trained to perform?
- Staff are not allowed to request any documentation for the dog, require that the dog demonstrate its task, or inquire about the nature of the person’s disability.



5

---

---

---

---

---

---

---

---

5

800-949-4232 (VITTY)  
www.adaquestakes.org

### What about Miniature Horses?

- Must be individually trained to do work or perform tasks for people with disabilities.**
- Businesses** must modify their policies to permit miniature horses where reasonable.



6

---

---

---

---

---

---


---

---

6

Great Lakes ADA Center  
 A Member of the ADA National Network  
 800-949-4232 (VITTY)  
 www.adagreatlakes.org

# QUESTIONS



**You may type and submit questions in the Q&A Area of the Zoom Platform**

7

---

---

---

---

---

---

---

---

7

Great Lakes ADA Center  
 A Member of the ADA National Network  
 800-949-4232 (VITTY)  
 www.adagreatlakes.org

# Contact Information

- Linda Clemon-Karp**
  - [lindack1@uw.edu](mailto:lindack1@uw.edu)
- Jan Garrett**
  - [progman@adapacific.org](mailto:progman@adapacific.org)
- Joe Zesski**
  - [jzesski@rilnj.org](mailto:jzesski@rilnj.org)

8

---

---

---

---

---

---

---

---

8

Great Lakes ADA Center  
 A Member of the ADA National Network  
 800-949-4232 (VITTY)  
 www.adagreatlakes.org

# Technical Assistance Materials

- Frequently Asked Questions about Service Animals and the ADA
  - [https://www.ada.gov/regs2010/service\\_animal\\_ga.html#cert](https://www.ada.gov/regs2010/service_animal_ga.html#cert)

9

---

---

---

---


---

---


---

---

9


800-949-4232 (V/TTY)  
www.adaprofessionals.org


---



## Ask an ADA Professional

**Session Evaluation**  
Your feedback is important to us

You will receive an email following the session with a link to the on-line evaluation.


10

---

---

---

---


---

---


---

---

10


800-949-4232 (V/TTY)  
www.adaprofessionals.org

---




## Ask an ADA Professional

**Next Session:**

Wednesday, April 13, 2022

**Barrier Removal Requirements for Privately Owned and Operated Businesses under the ADA**

Registration available at:  
[www.accessibilityonline.org/adapro](http://www.accessibilityonline.org/adapro)


11

---

---

---

---

---

---

---

---

11