



## Ask an ADA Professional

# SERVICE ANIMALS AND THE AMERICANS WITH DISABILITIES ACT (ADA)

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Ask an ADA Professional Series  
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## Presenters

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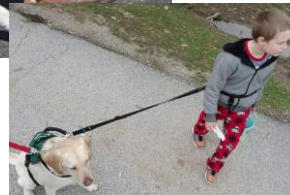


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## What is a Service Animal?

- Under the ADA, a service animal is defined as a dog that has been individually trained to do work or perform tasks for an individual with a disability.



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## What does “do work or perform tasks” mean?

- The dog must be trained to take a specific action when needed to assist the person with a disability.
- For example:
  - A person with diabetes may have a dog that is trained to alert him when his blood sugar reaches high or low levels.
  - A person with depression may have a dog that is trained to remind her to take her medication.
  - A person who has epilepsy may have a dog that is trained to detect the onset of a seizure and then help the person remain safe during the seizure.



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## What questions can a covered entity's employees ask to determine if a dog is a service animal?

- In situations where it is not obvious that the dog is a service animal staff may ask only two specific questions:
  1. Is the dog a service animal required because of a disability?
  2. What work or task has the dog been trained to perform?
- Staff are not allowed to request any documentation for the dog, require that the dog demonstrate its task, or inquire about the nature of the person's disability.



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## What about Miniature Horses?

- Must be individually trained to do work or perform tasks for people with disabilities.**
- Businesses** must modify their policies to permit miniature horses where reasonable.



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# QUESTIONS



You may type and submit questions in the  
Q&A Area of the Zoom Platform



7

7

# Contact Information

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8

8

## Technical Assistance Materials

- Frequently Asked Questions about Service Animals and the ADA
  - [https://www.ada.gov/regs2010/service\\_animal\\_qa.html#cert](https://www.ada.gov/regs2010/service_animal_qa.html#cert)



9



## Ask an ADA Professional

**Session Evaluation**  
Your feedback is important to us

You will receive an email following the session with a link to the on-line evaluation.



10



## Ask an ADA Professional

### Next Session:

Wednesday, April 13, 2022

## **Barrier Removal Requirements for Privately Owned and Operated Businesses under the ADA**

Registration available at:  
[www.accessibilityonline.org/adapro](http://www.accessibilityonline.org/adapro)



11

11