Special Session:
Settlement Agreement with Amtrak
David Knight, Attorney, U.S. Department of Justice
April 29, 2021

U.S. v. NATIONAL RAILROAD PASSENGER CORP.

1. Terms
2. $2.25 million compensation fund
3. Who is eligible for compensation
4. How to apply

AMTRAK IS NOT RESPONSIBLE FOR EVERY STATION

- Almost 500 Intercity Rail Stations
- Amtrak is only Responsible for:
  - Close to half of the Platforms
  - Just over 1/3 of the Parking Facilities
  - Just over 1/4 of the Station Structures
**STATION ACCESSIBILITY TERMS**

- Passenger Information Display Systems (PIDS)
  - Audio and visual messages for passengers
  - At 97 stations
- ADA Stations Program Five Year Strategic Plan
  - Prioritizes stations where it will have a significant impact on access to individuals with disabilities; high ridership stations

**TIMELINE FOR STATION REMEDIATION**

- **Annual:** Amtrak will design at least 15 stations
- **Within 180 days:** Amtrak will obtain Approvals*
- **Within 3 years:** Amtrak will complete construction after Approvals

**TIMELINE FOR STATION REMEDIATION**

By December 2030:

- At least 90 stations will be remediated
- At least another 45 will have Approvals, construction started
- At least 15 more will be designed
SETTLEMENTS WITH OTHER RESPONSIBLE ENTITIES

- Station in New London, CT
  - June 2020 Agreement with ConnDOT
  - Inaccessible entrance, route, and toilet room
- Station in Oxnard, CA
  - March 2021 Agreement with City
  - Inaccessible right-of-way, excessive slopes, abrupt elevation changes, protruding objects, lack of signage, inaccessible toilet room

SETTLEMENT AGREEMENT TERMS

- Amtrak Must Take Disability Complaints:
  - Telephone – 1-800-USA-RAIL
  - Online – [Amtrak.com](http://www.amtrak.com) – Contact Us
- Department of Justice and Department of Transportation Monitoring
  - [ADA.gov](http://www.ada.gov) – File an ADA Complaint
- ADA Training
- Vice President of Passenger Accessibility

COMPENSATION FUND DETAILS

$2,250,000

- **Who:** Individuals with mobility disabilities
- **What:** Based on travel to one or from 78 stations, or desired travel to or from 78 stations
- **When:** Travel between Jul 27, 2013 and Dec 2, 2020
- **How:** Claims deadline is May 29, 2021
Notice of Amtrak Claims Fund Under the ADA

If you were harmed by Amtrak’s lack of accessible transportation services between July 27, 2015 and December 3, 2020 you may be eligible to receive payment from the Settlement Agreement. To be eligible for consideration you must submit a claim by May 10, 2021. You may obtain information on how to submit a claim in several ways.

Eligibility for Monetary Compensation

- Faced accessibility issues, for example:
  - inaccessible parking
  - steep slopes or steps to get to the station
  - lack of directional signs
  - toilet rooms with inaccessible entrances, stalls, or sinks
  - high ticket counters
  - deteriorated platforms
  - narrow routes at stations

Name
Contact Information
Social Security Number (for payment tax reporting)
Nature of disability; assistive devices
Trip details:
  - Stations you traveled from and to or desired to travel from and to
  - Approximate dates
  - Description of travel
  - Description of difficulty / barrier
Release of Claims
List of stations included in the settlement can be found at: www.AmtrakDisabilitySettlement.com

Alabama – Tuscaloosa
Arizona – Yuma
Colorado
- Fort Morgan
- Denver West
- Grand Junction

Connecticut
- Old Saybrook
- Windsor

Delaware – Newark

Georgia
- Gainesville
- Doraville

Illinois
- Carbondale
- Effingham
- Galesburg

Indiana
- Crawfordsville
- Evansville
- Hamilton

Kansas
- Newton
- Topeka

Kentucky
- Louisville
- Paducah

Louisiana
- Lake Charles

Maryland
- Aberdeen

Michigan
- Hubbell

Minnesota
- Detroit Lakes
- St. Cloud

Mississippi
- Easley

Missouri
- Kansas City
- Fort Leonard Wood

Missouri – Kansas
- Springfield

Missouri – St. Louis
- Kirkwood

Missouri – Springfield
- Springfield

Mississippi
- Jackson

Missouri – Joplin

Missouri – Rolla

Missouri – Springfield

Missouri – Springfield

Montana
- Great Falls

Nebraska – Holdrege

Nevada
- Elko

New York
- Plattsburgh

North Carolina
- Winston-Salem

Oregon
- Portland

Pennsylvania
- Allentown
- Altoona
- Allentown–Reading

South Carolina
- Aiken

South Dakota
- Rapid City

Virginia
- Alexandria
- Martinsburg

Washington
- Bellingham

West Virginia
- Charleston

Wisconsin
- Green Bay

Wyoming
- Laramie

List of stations included in the settlement can be found at: www.AmtrakDisabilitySettlement.com

Contacting the Fund: Questions or Assistance

• Online: www.AmtrakDisabilitySettlement.com
• Email: info@AmtrakDisabilitySettlement.com
• Telephone: 1-888-334-6165
• TTY: 1-866-411-6976
AMTRAK Settlement Agreement

Amtrak and the U.S. Department of Justice have reached an agreement that Amtrak will improve accessibility for passengers with disabilities by providing wheelchair accessible service for rail passengers with mobility impairments.

For more information, visit www.amtrakdisabilitysettlement.com.
Session Evaluation
Your feedback is important to us
You will receive an email following the session
with a link to the on-line evaluation

Next Session:
Tuesday, May 18, 2021

Building Codes and the 2010 ADA Standards
Registration available at: www.ada-audio.org