



Audio Conference Series

Special Session:

Settlement Agreement with Amtrak

David Knight, Attorney, U.S. Department of Justice
April 29, 2021

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U.S. v. NATIONAL RAILROAD PASSENGER CORP.

1. Terms
2. \$2.25 million compensation fund
3. Who is eligible for compensation
4. How to apply

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AMTRAK IS NOT RESPONSIBLE FOR EVERY STATION

- Almost 500 Intercity Rail Stations
- Amtrak is only Responsible for:
 - Close to half of the Platforms
 - Just over 1/3 of the Parking Facilities
 - Just over 1/4 of the Station Structures

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STATION ACCESSIBILITY TERMS

- Passenger Information Display Systems (PIDS)
 - Audio and visual messages for passengers
 - At 97 stations
- ADA Stations Program Five Year Strategic Plan
 - Prioritizes stations where it will have a significant impact on access to individuals with disabilities; high ridership stations

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TIMELINE FOR STATION REMEDIATION

- Annual: Amtrak will design at least 15 stations
- Within 180 days: Amtrak will obtain Approvals*
- Within 3 years: Amtrak will complete construction after Approvals

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TIMELINE FOR STATION REMEDIATION

By December 2030:

- At least 90 stations will be remediated
- At least another 45 will have Approvals, construction started
- At least 15 more will be designed

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SETTLEMENTS WITH OTHER RESPONSIBLE ENTITIES

- Station in New London, CT
 - June 2020 Agreement with ConnDOT
 - Inaccessible entrance, route, and toilet room
- Station in Oxnard, CA
 - March 2021 Agreement with City
 - Inaccessible right-of-way, excessive slopes, abrupt elevation changes, protruding objects, lack of signage, inaccessible toilet room

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SETTLEMENT AGREEMENT TERMS

- Amtrak Must Take Disability Complaints:
 - Telephone – 1-800-USA-RAIL
 - Online – www.Amtrak.com – Contact Us
- Department of Justice and Department of Transportation Monitoring
 - www.ADA.gov – File an ADA Complaint
- ADA Training
- Vice President of Passenger Accessibility

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COMPENSATION FUND DETAILS

\$2,250,000

- Who: Individuals with mobility disabilities
- What: Based on travel to one or from 78 stations, or desired travel to or from 78 stations
- When: Travel between **Jul 27, 2013** and **Dec 2, 2020**
- How: Claims deadline is **May 29, 2021**

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WWW.AMTRAKDISABILITYSETTLEMENT.COM

*The United States of America
v. The National Railroad
Passenger Corporation*

Home Settlement Agreement Claim Form Español



Notice of Amtrak Claims Fund Under the ADA

Amtrak has entered into a Settlement Agreement with the U.S. Department of Justice to resolve a lawsuit brought under the Americans with Disabilities Act ("ADA"). The Settlement Agreement resolves alleged violations of the ADA.

If you were harmed by Amtrak's lack of accessible transportation services between July 27, 2013 and December 2, 2020 you may be eligible to receive payment from a compensation fund established by Amtrak.

To be eligible for consideration for possible payment, you must submit a claim by May 29, 2021. You may obtain information on how to submit a claim in several ways:

(1) by submitting a claim online [here](#).

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WWW.AMTRAKDISABILITYSETTLEMENT.COM

- Name
- Contact Information
- Social Security Number (for payment tax reporting)
- Nature of disability; assistive devices
- Trip details:
 - Stations you traveled from and to or desired to travel from and to
 - Approximate dates
 - Description of travel
 - **Description of difficulty / barrier**
- Release of Claims

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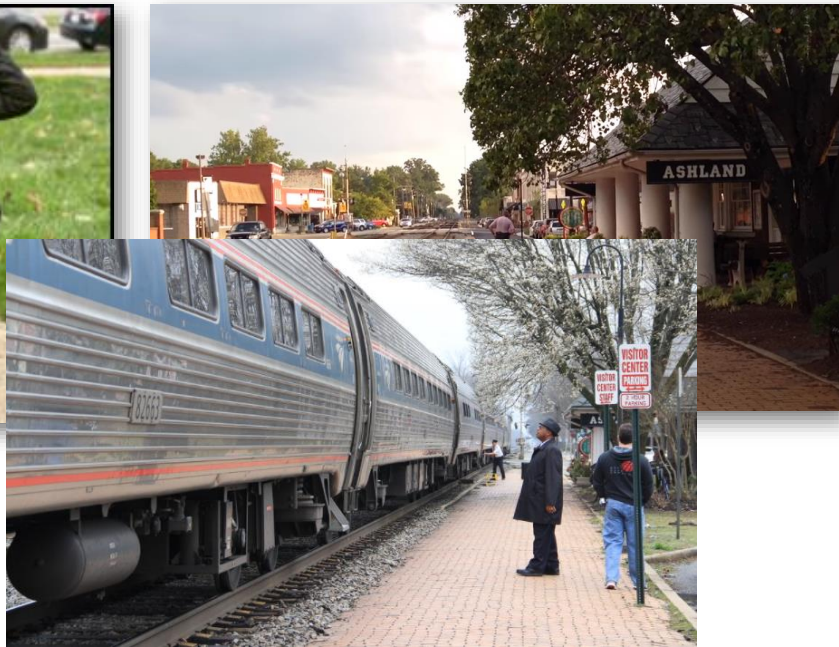
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ELIGIBILITY FOR MONETARY COMPENSATION

- Faced accessibility issues, for example:
 - inaccessible parking
 - steep slopes or steps to get to the station
 - lack of directional signs
 - toilet rooms with inaccessible entrances, stalls, or sinks
 - high ticket counters
 - deteriorated platforms
 - narrow routes at stations

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Passengers with a Disability

Assistance

Departures

Add-Ons

Travelers

Payment

Confirmation



We are unable to continue with the trip you selected because Crawfordsville, IN is not equipped to accommodate wheelchairs. Try making another selection or call 1-800-USA-RAIL (1-800-872-7245) for assistance.
[Error ID: 8055]

Washington, DC — Union Station to Crawfordsville, IN
March 25, 2020 | 1 Passenger with Disability (Adult)

Crawfordsville, Indiana



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STATIONS IN THE SETTLEMENT

List of stations included in the settlement can be found at:

www.AmtrakDisabilitySettlement.com

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- Alabama** – Tuscaloosa
- Arizona** – Yuma
- Colorado**
 - Fort Morgan
 - Glenwood Springs
 - Granby
- Connecticut**
 - Old Saybrook
 - Windsor
 - Windsor Locks
- Delaware** – Newark
- Georgia**
 - Gainesville
 - Jesup
 - Toccoa
- Illinois**
 - Centralia
 - Effingham
 - Gilman
 - Homewood
 - Mattoon
 - Plano
- Indiana**
 - Connersville
 - Crawfordsville
 - Elkhart
 - Hammond-Whiting
 - Waterloo
- Iowa**
 - Burlington
 - Creston
 - Mount Pleasant
- Kansas**
 - Newton
 - Topeka
- Kentucky**
 - Maysville
 - South Shore-South Portsmouth
- Louisiana**
 - Lake Charles
- Maryland**
 - Aberdeen
 - Cumberland
- Michigan** – Niles
- Minnesota**
 - Detroit Lakes
 - St. Cloud
 - Staples
- Mississippi**
 - Picayune
- Missouri**
 - Kirkwood
 - La Plata
 - Poplar Bluff
- Montana**
 - Cut Bank
 - East Glacier Park
 - Malta
- Nebraska** – Holdrege
- Nevada** – Elko
- New York**
 - Hudson
 - Plattsburgh
 - Port Henry
- North Dakota**
 - Devils Lake
- Pennsylvania**
 - Coatesville
 - Downingtown
 - Johnstown
 - Lewistown
 - Parkesburg
- Rhode Island**
 - Westerly
- South Carolina**
 - Dillon
- Texas**
 - Alpine
 - Marshall
 - McGregor
- Utah** – Helper
- Vermont**
 - Castleton
 - Montpelier
- Virginia**
 - Ashland
 - Clifton Forge
 - Petersburg
 - Richmond Staples Mill Road
- Washington**
 - Bingen-White Salmon
 - Kelso-Longview
 - Wishram
- West Virginia**
 - Charleston
 - Harpers Ferry
 - Hinton
- Wisconsin**
 - Columbus
 - Tomah

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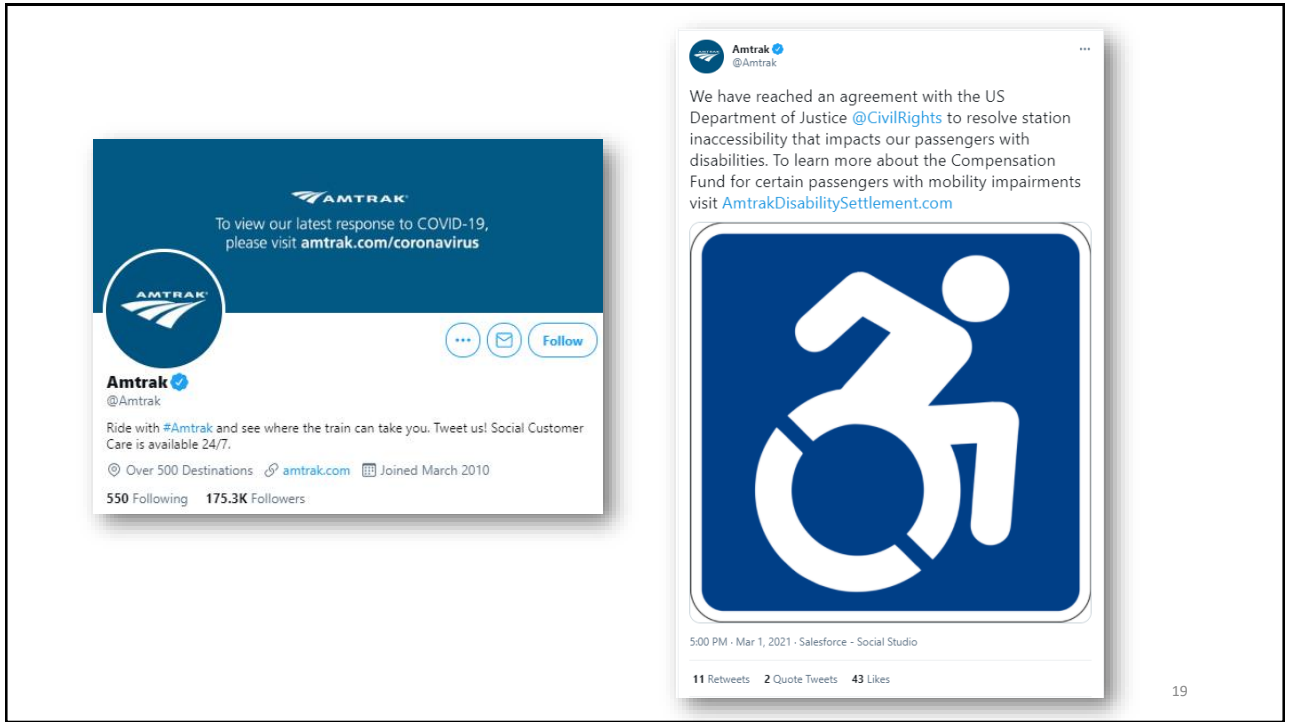
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CONTACTING THE FUND: QUESTIONS OR ASSISTANCE

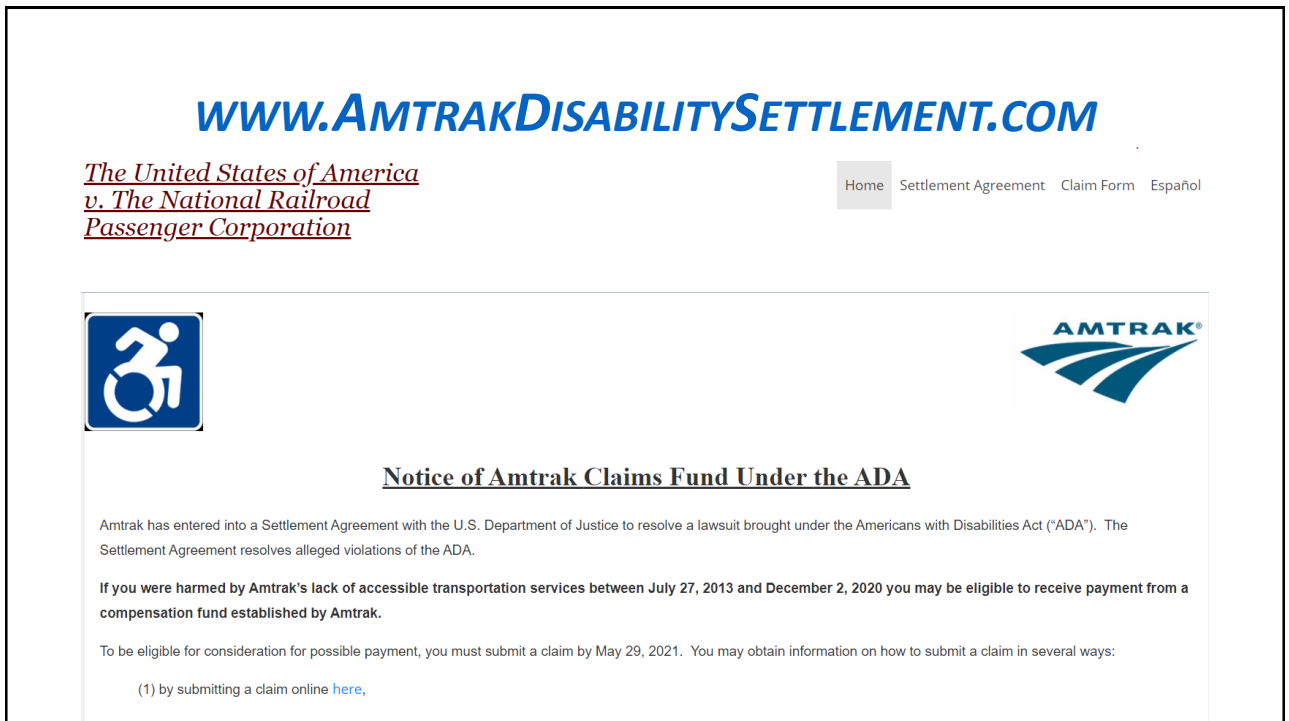
- Online: www.AmtrakDisabilitySettlement.com
- Email: info@AmtrakDisabilitySettlement.com
- Telephone: 1-888-334-6165
- TTY: 1-866-411-6976

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QUESTIONS



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Audio Conference Series

Session Evaluation

Your feedback is important to us

You will receive an email following the session
with a link to the on-line evaluation



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ADA Audio Conference Series

Next Session:
Tuesday, May 18, 2021

Building Codes and the 2010 ADA Standards

Registration available at: www.ada-audio.org

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