The Session is Scheduled to begin at 2:30pm Eastern Time
We will be testing sound quality periodically

Audio and Visual are provided through the on-line webinar system. This session is closed captioned. Options to connect via phone were available in the reminder email

Captioning for the ADAOnline2020 Series is being provided by Anthem, Inc. Anthem

Transition to Different Webinar Platform

To facilitate higher quality connectivity in the ADAOnline2020 webinar series and address some of the technical “issues” associated with previous platforms we have transitioned to:

ZOOM Webinar

We anticipate the experience to be improved for most individuals.
Features highlighted:
• Dedicated “Question” Area
• Ability to follow entire Real-Time Caption transcript and save it
  • Increased capacity
• Integrated audio/telephone option (eliminates 3rd party connection)
• Familiar platform due to increased use in business, personal, etc.
LOGIN NAME/IDENTITY

• Ensure that your name appears as it does in your registration with the http://www.ADAOnline2020.org
• This may require that you modify your personal settings/profile within Zoom. This may be set by your computer or your company depending on how you have your Zoom App or computer profile set.

If you cannot change it, please send an email to our office with the following information:
• Send to webinars@adaconferences.org
• Subject line: Verify name for Credit
• Email Body: Include name as it appears in the platform and correct name from your course registration at www.adaonline2020.org
• Send within 24 hours of the session date/time

Failure to do this may result in voiding any continuing education recognition

ZOOM WEBINAR INTERFACE

Whiteboard where PowerPoint will appear
Audio Controls
Chat Area Icon for instructions, etc.
Full Screen Icon to enlarge screen-viewing area
“Leave” option to sign out of the session
Q&A Icon to submit questions to speakers
Listening to the Webinar via Your Computer

- The audio for today’s webinar is being broadcast through your computer.

- Please make sure your speakers are turned on or your headphones are plugged in.

- You can verify your audio settings using the Audio Settings Option in the lower left corner of the screen.

Listening to the Webinar via Mobile Device

Zoom Mobile Apps

Start, join and schedule meetings; send group text, images and push-to-talk messages on mobile devices.

- OR Join the session by opening the session link in a browser on your mobile device.
Listening to the Audio via Telephone

If you do not have sound capabilities on your computer or prefer to listen by phone please refer to the email reminder that you received which listed various telephone options.

Captioning

- Real-time captioning is provided during this webinar.
- When captions are available you will see a “cc” closed captioning icon at the bottom of the screen.

Mouse over the “Closed Caption” icon to:
- Show/Hide captions (subtitles)
- View Full Transcript
- Settings to increase size, contrast, etc.
Captioning, Continued

Claudia Diaz

Live captions feed

The CAPTIONS will appear here at the bottom of the page.

Submitting Questions

Questions should be submitted via the QUESTION AREA (ICON). You will have the option to submit your question “anonymously”

DO NOT submit questions in the Chat Area. We will not be monitoring it for questions.

Please refrain from submitting any commentary, responses, etc. via the chat area. This is distracting to other participants. We reserve the right to remove you from the session if you use the chat area inappropriately.

If you are listening on the phone and are not connected to the webinar platform email your questions to webinars@adaconferences.org

Please note: This webinar is being recorded.

Zoom Webinar
Instructional/Introductory Slides
ADAOnline2020 Webinar Series
Technical Assistance

If you experience any technical difficulties during the webinar:

1. Send a private chat message to the Panelists in the Chat Area. You can select via the dropdown menu in the Chat Area.

2. Email webinars@adaconferences.org; or
3. Call 877-232-1990 (V/TTY)