Special Session: COVID-19 and the Americans with Disabilities Act (ADA): Access to programs and services

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Access to Goods and Services

• Direct Threat
• Eligibility criteria.
• Modifications in policies, practices, and procedures.
• Auxiliary aids and services.
Is it or Isn't it?

- Is the COVID-19 virus a disability?
Questions

• What are the requirements for online college/university and K-12 courses/lessons?
• What are the obligations of colleges/universities regarding academic adjustments, accommodations and modifications when courses are now being provided online?
• Note taking?
• Extended time for exams/quizzes?
Questions

• May a business require patients/customers to have their temperatures taken?
• May health care providers deny access to service animals during the pandemic?
• May health care providers prohibit a person with a disability from having a companion with them?
• Do temporary medical facilities need to be accessible?
Questions

Do counties/states have obligations to release inmates/detainees with disabilities because of the virus?
Questions

Refer to EEOC Guidance provided on their website at: https://www.eeoc.gov/coronavirus/

• Webinar recording
• Guidance documents
Questions

• What is the obligation of government officials doing briefings on the pandemic for persons that are deaf/hard of hearing?
• May health care providers use Video Remote Interpreters (VRI) in order to communicate with persons requesting an in person interpreter because of health concerns during the pandemic?
Questions

• What may a business do regarding a customer showing symptoms associated with the virus?
• May a business/public entity ask customers/clients if they have symptoms consistent with the virus?
• Do restaurants only providing drive-thru service need to serve persons using wheelchairs?
• Do businesses need to provide home Delivery?
• May a business place limits on the amount of certain products that may be purchased?
• Do businesses need to provide times for persons with disabilities to shop without other customers present?
Questions

• If someone indicates that they have the virus may a taxi driver refuse to transport the person?
• May transit agencies reduce ADA complimentary bust service because of concerns passengers may become infected or get drivers sick?

Questions should be directed to your Regional ADA Center Locate your center on-line at wwwadataorg or call 800-949-4232 (V/TTY)