ADA Audio Conference Series
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Opioid Use Disorders and the Americans with Disabilities Act: Eliminating Discriminatory Barriers to Treatment and Recovery
September 25, 2018
This session is scheduled to begin at 2:00pm Eastern Time

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Customize Your View, continued

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Technical Assistance

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1. In webinar platform: Send a private chat message to the host by double clicking “Great Lakes ADA” in the participant list. A tab titled “Great Lakes ADA” will appear in the chat panel. Type your comment in the text box and “enter” (Keyboard - F6, Arrow up or down to locate “Great Lakes ADA” and select to send a message); or
2. By Email webinars@ada-audio.org; or
3. Call 877-232-1990 (V/TTY)
Learning Objectives

1. Enable you to understand the Americans with Disabilities Act’s (ADA) protections for people with opioid use disorder

2. Help you to identify potential discrimination under the ADA that people in treatment and recovery may experience

3. Provide clear guidance on where to reach out to assist individuals in filing complaints of discrimination (DOJ or other appropriate federal agency)
Overview

1. Department of Justice’s Response to the Opioid Epidemic
2. Overview of the Americans with Disabilities Act (ADA)
3. ADA’s Application to People with Substance Use Disorders and Opioid Use Disorders
4. Filing a Complaint
5. Contact Information

Overview

ALPHABET SOUP

ADA = Americans with Disabilities Act
DOJ = Department of Justice
MAT = Medication-Assisted Treatment (treatment for OUD combining the use of medications such as methadone, buprenorphine, or naltrexone with counseling and behavioral therapies)
OUD = Opioid Use Disorder
SUD = Substance Use Disorder
DOJ’s Response to the Opioid Epidemic

- Prevention
- Enforcement
- Treatment

DOJ’s Tools under the ADA

To ensure that people who have completed, or are participating in, treatment for OUD do not face unnecessary and discriminatory barriers to recovery

- Outreach
- Technical assistance
- Enforcement under the ADA
- Working in partnership with U.S. Attorney’s Offices nationwide
Prohibits discrimination on basis of disability in:

| Employment | State & local Government | Public accommodations |

Definition of “Disability”

- a physical or mental impairment that substantially limits one or more major life activities;
- a record (or past history) of such impairment; or
- being regarded as having a disability
ADA: Overview

Definition of “Disability” (cont.)

- **Impairment** – OUDs are impairments under the ADA. Individuals with OUDs that substantially limit one or more of their major life activities are generally considered “disabled” under the ADA.

- **Major Life Activities** – include caring for oneself, learning, concentrating, thinking, communicating, working, and the operation of major bodily functions, including neurological and brain functions.
ADA: Overview

Definition of “Disability” (cont.)

- **Qualified** – To be eligible for the ADA’s protections under Titles I and II, the individual, with or without reasonable modifications, must meet the essential eligibility requirements for the employment, the receipt of services, or the participation in programs
- **Mitigating Measures** – The determination of whether an impairment substantially limits a major life activity is made without regard to the ameliorative effects of a mitigating measure

ADA: Overview

Definition of “disability” is expansive

- The definition of "disability" should be interpreted broadly
- Whether an individual's impairment is a disability under the ADA should not demand extensive analysis
- The term "substantially limits" shall be construed broadly in favor of expansive coverage
- The definition provides an extensive, non-exhaustive list of examples of major life activities
ADA: Application to SUDs/OUDs

ADA Exclusion

“Individual with a disability” does not include an individual who is currently engaging in the illegal use of drugs, when the covered entity acts on the basis of such use.

Current illegal use of drugs means “illegal use of drugs that occurred recently enough to justify a reasonable belief that a person’s drug use is current or that continuing use is a real and ongoing problem.”
ADA: Application to SUDs/OUDs

Does “illegal use of drugs” cover all opioid use? Does it cover MAT?

No. “Illegal use of drugs” does not encompass the use of a drug taken under the supervision of a licensed health care professional, or other uses authorized by the Controlled Substances Act or other Federal laws.

ADA: Application to SUDs/OUDs

But the ADA does protect an individual who:

- has successfully completed a supervised drug rehabilitation program and is no longer using drugs illegally, or has otherwise been rehabilitated successfully and is no longer engaging in such use;
- is participating in a supervised rehabilitation program and is no longer using drugs illegally; or
- is mistakenly regarded as using drugs illegally, but in fact is not.
ADA: Application to SUDs/OUDs

Obligations of Health Care Providers to People who are Currently Illegally Using Opioids

Health care providers may not deny health or drug rehabilitation services to individuals because of their current illegal use of drugs if they are otherwise entitled to such services.

ADA: Related Disability Issues

Discrimination based on disabilities that frequently co-occur with SUDs/OUDs, such as:

- mental health disabilities, including depression, anxiety, and bipolar disorder
- HIV
- Hepatitis
ADA: Related Disability Issues

• Other examples of disability discrimination that may arise in the context of treatment for OUD:
  
  ➢ Lack of physical accessibility of treatment facilities for people with mobility disabilities
  
  ➢ Failure to provide auxiliary aids or services for people with vision or hearing disabilities at treatment facilities
ADA TITLE I: EMPLOYMENT

Requires employers with 15+ employees to provide qualified individuals with disabilities an equal opportunity to benefit from the full range of employment-related opportunities

- Recruitment
- Pay
- Hiring & Promotions
- Reasonable accommodations
- Other privileges of employment
- Training

ADA TITLE I: EMPLOYMENT

What Might Illegal Discrimination Look Like?

- Eduardo is a check-out clerk at a local big box store and a model employee.
- He has difficulty standing for long periods of time due to muscle pains related to his methadone treatment.
- His employer refused to provide him with a stool as a reasonable accommodation so that he could sit down at the cash register when necessary until the muscle pains passed.
ADA TITLE I: EMPLOYMENT

What Might Illegal Discrimination Look Like? (cont.)


- Applicant alleged Volvo made a conditional job offer to a qualified applicant for a laborer position.
- During his post-offer physical examination, the applicant alleged that he explained that he was taking medically-prescribed suboxone.
- Upon reporting for his first day of work, applicant alleged Volvo informed him that it could not hire him because of his suboxone use.

ADA TITLE II: STATE & LOCAL GOVERNMENTS
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- Covers all activities of state & local governments regardless of the receipt of federal funding
  - Courts
  - Law enforcement services
  - Access to public education
  - Transportation
  - Recreation
  - Health care
  - Social services
  - Voting

- Subject to the applicable defenses under title II of the ADA, state and local governments are required to provide individuals with disabilities an equal opportunity to benefit from all of their programs, services & activities.

ADA TITLE II: STATES AND LOCAL GOVERNMENTS

What Might Illegal Discrimination Look Like?

- A city adopts and enforces zoning rules that subject residential substance use disorder programs to a more burdensome approval process than the city requires of similar entities.
What Might Illegal Discrimination Look Like? (cont.)

- A supervised release program prohibits people who are currently on MAT from participating—even if they are not currently illegally using drugs.
- William would benefit from this program, but since it requires individuals to have completely ceased MAT before participating, he is excluded.

What Might Illegal Discrimination Look Like? (cont.)

- A parole board prohibits inmates with a record of drug addiction from consideration for parole.
- Jim, an inmate, has a record of drug addiction but is not currently illegally using drugs.
ADA TITLE II: STATES AND LOCAL GOVERNMENTS

What Might Illegal Discrimination Look Like? (cont.)

- Title II covers child welfare agencies’ and courts’ interactions with parents who are in recovery or recovered from SUD/OUD.
- Child welfare agencies and court systems should not subject parents to blanket eligibility criteria that screen out individuals with SUDs/OUD from participation in their programs, services, or activities.

ADA TITLE III: PUBLIC ACCOMMODATIONS
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Twelve categories of places of public accommodation, including:

- Pharmacies
- Insurance offices
- Professional offices of health care providers
- Hospitals
- Social service center establishments

**ADA TITLE III: SETTLEMENT AGREEMENT**

**What Might Illegal Discrimination Look Like?**

**DOJ Settlement with Charlwell Operating, LLC**

- Skilled nursing facility allegedly denied admission to a patient with OUD due to the patient’s use of Suboxone
- Allegedly imposed eligibility criteria that screened out individuals with OUD
- Allegedly denied equal opportunity to benefit from the facility’s services
**ADA TITLE III: SETTLEMENT AGREEMENT**

What Might Illegal Discrimination Look Like? (cont.)

*Charlwell Operating, LLC (Settlement Agreement)*

- Adopt a non-discrimination policy
- Provide training on the ADA and OUD to admissions personnel
- Pay a civil penalty of $5,000 to the United States

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**ADA TITLE III: PUBLIC ACCOMMODATIONS**

What Might Illegal Discrimination Look Like?

- Dora seeks to participate in a mentoring program for young adults through a local nonprofit agency.
- Dora reveals, as part of the required personal background information, her past struggle with an addiction to prescription pills and her pride in her 15 years of being completely drug-free.
- The agency rejects her application based on her past substance use disorder.
**Filing an ADA Complaint/ADA Resources**

File a Complaint: [https://www.ada.gov/filing_complaint.htm](https://www.ada.gov/filing_complaint.htm)

Visit the Disability Rights Section’s Homepage: [www.ada.gov](http://www.ada.gov)

Call our ADA Information Line:
800-514-0301 (voice) 800-514-0383 (TTY)

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**Filing a Housing-Related Complaint**

The U.S. Department of Housing and Urban Development (HUD)’s Office of Fair Housing and Equal Opportunity (FHEO) handles individual complaints.

- File an online complaint: [www.hud.gov](http://www.hud.gov) → Topic Areas → Housing Discrimination
- Find the phone number for your regional FHEO office
- Or call the Discrimination hotline: 800-669-9777 (voice); 800-927-9275 (TTY)
- Complaints must be filed within one year of the discriminatory act

DOJ’s Housing and Civil Enforcement Section (HCE) has jurisdiction over allegations of a “pattern or practice” of discrimination.

- fairhousing@usdoj.gov
- HCE office: 800-896-7743 (voice); 202-305-1882 (TTY)
Filing an Employment-Related Complaint

The U.S. Equal Employment Opportunity Commission (EEOC) receives and investigates complaints regarding employment discrimination, including on the basis of disability.

www.eeoc.gov
info@eeoc.gov
1-800-669-4000 or 1-800-669-6820 (TTY)
53 field offices across the country
Note that an individual often has only 180 days from the date of the alleged discrimination to file.

Contact Information

Stephanie Berger
Stephanie.Berger@usdoj.gov

Savannah Weston
Savannah.Weston@usdoj.gov

Disability Rights Section
Civil Rights Division
U.S. Department of Justice
www.ada.gov
800-514-0301 (voice)
800-514-0383 (TTY)
Questions?

Thank you for participating in today’s webinar

Next session:

**THE RIGHT TO VOTE: ACCESS FOR PEOPLE WITH DISABILITIES**

October 16, 2018, 2:00 – 3:30 PM EST

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