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  2. Email adaconferences@adagreatlakes.org; or
  3. Call 877-232-1990 (V/TTY)

Reasonable Accommodations in Employment:
A General Update with Emphasis on Leave and Reassignment

Brian East, Senior Attorney
Disability Rights Texas
March 20, 2013
Two parts to many ADA employment cases:

- “Disability”
- “Qualified”

Changes to ADA make accommodation even more important:

- ADA Amendments Act expands definition of “disability”
- More cases will now be decided on the issue of “qualified”
- “Qualified” means able to perform essential job functions with or without reasonable accommodation

Identifying Accommodations—the Interactive Process

- Employer & employee should engage in “flexible interactive process”
- Employer’s obligation normally triggered by accommodation request
- Courts often rule in favor of party who engaged in process in good faith, and against party who didn’t.
Leave as a Reasonable Accommodation

- Widely recognized, and one of the most important accommodations
- Generally reasonable, but details may raise “undue hardship” defense

Defense of Undue Hardship

- Need not make accommodation that would be undue hardship
- Undue hardship means significant difficulty or expense
- Factors include cost, overall financial resources, operation, impact
- This is a fact-specific defense based on individualized assessment

Length of Leave

- No hard and fast rules as to length
- Courts have approved leave of various lengths
- **Case example:** Very large employer with high turnover and fungible employees; very lengthy duration could be reasonable if employee easily replaceable without significant expenses.
Leave in Excess of FMLA or Company Policy

• Leave usually clear if consistent with policy or with FMLA
• But accommodation may require deviation from company policy
• Many courts and EEOC recognize that extra, unpaid leave may be required.

Leave Requests for Employees to Avoid

• Many courts do not require indefinite leave
• Employees should avoid asking for indefinite leave
• Better to provide return-to-work date
• But absolute certainty not required.

Response to Leave Requests for Employers to Avoid

• Fixed-leave policies are subject to challenge.
• Don’t claim that medical inexactness is indefinite leave
• Don’t refuse chance for employee to get return-to-work date
Common Alternatives to Traditional Leave

- Reasonable periods of part-time status or light duty;
- Schedule changes and flexibility;
- Telecommuting.

Other Reasonable Accommodations - Examples

- Temporary light duty;
- Rest & recovery breaks between assignments;
- Excusing employee from the need to move between buildings;
- Allowing work from a seated position;
- Providing lifting assistance or lifting devices;
- Additional training or instructions;
- A job coach;
- Limiting rotations to other posts;
- Limiting overtime;
- Help in the application process;
- Allowing access to diabetes supplies;
- Allowing naps at lunch break;
- Providing sign-language interpreters for meetings and trainings;
- Providing a reserved parking space;
- Providing an ergonomic keyboard;
- Providing a raised seat and grab bars in the restroom;
- Providing a glare-guard or one-handed keyboard for computer;
- Adjusting desk or shelf height.

Reassignment as Reasonable Accommodation

- Generally do not have to permanently excuse “essential” job functions
- Is there accommodation that would allow performing those functions
- If not, employer must consider reassigning to vacant position
- Remember that:
  - Reassignment need not be promotion;
  - Reassignment generally doesn’t require bumping
  - Parties should work together to identify vacant positions;
  - EEOC and recent case law say actual placement required, not just allowing employee to compete.
More Things for Employer to Avoid

- Ignoring or failing to respond to accommodation requests;
- Delay in accommodating;
- Resisting in face of obvious need;
- Offering accommodation that didn’t work, with no follow-up;
- Firing instead of accommodating;
- Claiming “misunderstanding” when request is clear.

More Things for Employee to Avoid

- Failing to provide reasonable medical information to the employer;
- Breaking off the process prematurely by resigning;
- Failing to contact employer to request leave or other accommodation.

Questions?

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May 8, 2013

The ADA In the Hospitality Setting
Barry Taylor, Equip for Equality

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