ADA Audio Conference Series
January 15, 2013

This session is scheduled to begin at 2:00pm Eastern Time

Real-Time Captioning and the PowerPoint Presentation are available through the Webinar Platform. Audio Connection is available through streaming audio and/or telephone only.

Webinar Features – For those connected via webinar platform only

• **Closed captioning** – click **CC** icon (located in the Audio/Video Panel) or control-F8 (command-F8) and adjust your screen.

• **Questions** – Highlight “Great Lakes ADA” in the participant list and “right click” on your mouse to send a private message. Type your message into the chat area that appears. The question will be viewed by all moderators. (Keyboard - F6, Arrow up or down to locate “Great Lakes ADA” and select to send a message)

Webinar Features – For those connected via webinar platform only

• **Customize your view** – You can change the size and location of any of the panels (Chat, etc.) by hovering your mouse over the **Detach Panel** icon at the right of each panel and select “Detach Panel”. Each panel can be repositioned and resized.
ADA and Law Enforcement
Understanding the Issues

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Specializing in Law Enforcement Issues

Where does it all start?

Americans with Disabilities Act, Title II Regulations
§35.130 — General prohibitions against discrimination

(a) No qualified individual with a disability shall, on the basis of disability, be excluded from participation in or be denied the benefits of the services, programs, or activities of a public entity, or be subjected to discrimination by any public entity.

Law Enforcement’s Obligations

We don’t enforce the ADA, we comply…

When we comply, we are accessible to and usable by people with disabilities…
Specific ADA Impacts on Law Enforcement

...EVERYTHING

- Stations, community rooms, jails, holding cells
- Permits, licenses, policy modifications
- Community meetings and education efforts
- Event Planning: festivals, street fairs, parades, demonstrations
- Emergency planning
- Operations: calls for service, initial responses, investigations, arrests

Some Law Enforcement Cases and Settlement Agreements

- New York City PD, November 2009
- Alameda County Sheriff (CA)
- Portland Police Bureau (OR)

Bureau of Justice Statistics 2009-2011

- Persons with disabilities compared to persons without disabilities
  - Serious violent crime victim more than twice the rate
  - Violent victimization rate higher
  - Females victimized rate higher
  - People with cognitive disabilities highest victimization rate among PwD’s

Source: Crime Against Persons with Disabilities, 2009-2011-Statistical Tables
### Bureau of Justice Statistics 2008-2010

**Persons with disabilities compared to persons w/o disabilities in 2010**

- Violent victimization reported to police: 41% compared to 53%
- Robbery: 39% compared to 63%
- Aggravated assault: 40% compared to 65%
- About 9% persons with disabilities used victim service agencies other than the police

Source: Crime Against Persons with Disabilities, 2008-2010 Statistical Tables

### Responding to Crime Victims with Disabilities

**BARRIERS**

- Cultural attitudes
- Embarrassment
- Fear of not being believed
- Emergency support providers not available
- Lack of accessible resources
- Programmatic challenges
- Don’t know who to call

*National Professional Training Conference on Responding to Crime Victims with Disabilities*  
Oregon Health & Science University, Mary Oschwald, Beckie Child, Laurie Powers, et al. Portland State University  
September 30 – October 2, 2009

**BARRIERS (continued)**

- Systems
- Lack of coordinated response
- Fear of losing independence
- Fear of losing custody of children
- Abusive person is a family member
- Fear of backlash
- Fear of consequences of calling police or mandatory reporting
- Fear of isolation

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Services, Programs or Activities

Citizens Academy
“Ride-alongs”
“Tweetalongs”
D.A.R.E.
S.A.F.E.
Jail visitation
Tip Lines
Traffic Schools
Victim Witness Programs
Fingerprinting
Web-based police reports
Web-based newsletters

Awareness v. Sensitivity

• “I’m sensitive and I feel bad,” can I go now?
• Medical Model v. People Model
  – don’t diagnose…focus on behavior
  – hidden disability
  – stereotypes
  – Not everyone is the “Rain Man”
  – Training not specific to Law Enforcement

Considerations for Law Enforcement

OFFICER SAFETY: Why We Do the Things We Do

• How law enforcement thinks
• Approaches are based on safety
• Evaluating behaviors: Disability may be the reason
  – A tale of dinner, Deaf, ASL, and the police
Considerations for Law Enforcement

OFFICER SAFETY (continued)

- Existing tactics-modification
- No "boiler plate" approach
- Safety zone: reach ranges, false sense of security
- Mobility devices: canes, crutches, wheelchairs, scooters, walkers

Build on existing knowledge...

Wheelchair Approach
- Same as a traffic stop
- Searches, wheelchairs, canes, crutches, bags, etc.

Considerations for Law Enforcement

OFFICER SAFETY (continued)

- Handcuffing
  - Range of motion
    - Double cuffs
    - Flex cuffs
    - One side or the other
  - Joint laxity
  - Tightness
Considerations for Law Enforcement

• Booking
• TTY Right to phone calls
• Transportation issues
• Custody searches--medical devices
• Caregivers, personal attendants
• Service Animals
  ✓ Animal control, responsible party

Considerations for Law Enforcement

• Disability-specific issues…
  – CP (cerebral palsy) misunderstood as drunk?
  – Can a blind person be a witness?
  – Slow down interviews…It takes time!
  – Autism, Intellectual Disabilities

• Listen

Deaf and Hard of Hearing...
Effective Communication

Sign language interpreters and when to get them

• Time
• Complexity
• Nature
• Context
• Always use qualified interpreters
Deaf and Hard of Hearing... Effective Communication

- Primary consideration to the individual
- Caution regarding use of family member requested by the person with a disability
- Auxiliary aids: VRI, VRS, computers, TTYs

Deaf and Hard of Hearing... Effective Communication

- Use of notes
- Delay in interpreting
- Name signs
- Fear of the Police
- Handcuffing

Working with a Sign Language Interpreter

- Interrogations vs. Interviews
  - Miranda Warning
  - Train the interpreters
- Alert: Interpreter will sign everything said
- Interpreter may ask questions for clarification
- Nodding does not necessarily mean understanding or agreement
- Misreading body language
- Lag time
- Non-standard sign language
- Written statements
Federal law mandates accommodation

Reasonable Accommodation Examples

- Providing documents by email
- Enlarging form on the copier…130% or 18 point
- Reading or filling out a form
- Clipboard as alternate writing surface
- Meet in the “lobby”
- Follow-up information in the report

ADA Coordinator Role

- Credibility—Partner with Law Enforcement Trainer
- You are not trying to tell law enforcement how to do its job—you just want to make it easier
- Who are people with disabilities—how they come to law enforcement attention
- Describe what people with disabilities want the police to know
- Inform disability community about law enforcement procedures
- Review existing policies and procedure, training, transition plan and self-evaluation
- Assure Information/resources are available 24-7
Policy Examples

- Service Animal Procedure
- Obtaining Auxiliary Aids
- Accessible meeting policy
- Use of TTY/Booking Procedures
- How to obtain ASL Interpreters
- Transportation of Disabled Prisoners
- Multiple Chemical Sensitivity—Environmental Illness
- Vehicle code enforcement, ex. signing of citation, sidewalk violations, disabled placard
- Prescription drug use by detainees
- Segways™
- Event permit conditions

Contact

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Thank you for participating in today’s ADA-Audio Conference Session

The next scheduled session is:

Everyone Into the Pool: Refresher on the requirements for swimming pool lifts
February 19, 2013

Register at: www.ada-audio.org or call 877-232-1990 V/TTY