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ADA Legal Webinar Series**

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Confidentiality Under the ADA and Other Laws

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Valuable assistance provided by Joseph Schwartz

May 16, 2012



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Continuing Legal Education Credit for Illinois Attorneys



- This session is eligible for 1.5 hours of continuing legal education credit for Illinois attorneys.
- Illinois attorneys interested in obtaining continuing legal education credit should contact Barry Taylor at: barryt@equipforequality.org
- This slide will be repeated at the end.

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Confidentiality Under the ADA and Other Laws

Query: How many participants today are -

- A. Advocates for people with disabilities
- B. Represent employers or other covered entities
- C. Innocent, unbiased bystanders

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Confidentiality Under the ADA and Other Laws



- Confidentiality Under ADA Title I
- Confidentiality Under ADA Titles II & III, Rehabilitation Act, Civil Rights Act, and Fourteenth Amendment
- Confidentiality Under Other Laws
 - ◊ GINA
 - ◊ HIPAA
 - ◊ State Laws

For more information, please see DBTAC: Great Lakes ADA Center
Brief on Medical Inquiries available at:
www.adagreatlakes.org/Publications

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Confidentiality



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Confidentiality:
ADA Statute and Regulations

CONFIDENTIAL

- ADA Statute:** Information obtained regarding the medical condition or history of the applicant must be collected and maintained on "separate forms and in separate medical files and treated as a confidential medical record, except that
 - (i) supervisors and managers may be informed regarding necessary restrictions on the work or duties... and necessary accommodations;
 - (ii) first aid and safety personnel.. when appropriate; and
 - (iii) government officials investigating compliance..."

[42 U.S.C. §12112\(d\)\(3\)\(B\).](#)
- Regulations:** Confidentiality applies to: entrance exams; medical exams; and info for "voluntary" health programs. [29 C.F.R. § 1630.14.](#)


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Confidentiality:
EEOC Guidance

CONFIDENTIAL

- Confidentiality applies to all medical information, including information related to reasonable accommodation requests.
- Employers must obtain a release to speak to an employee's doctor.
 - The release should be clear as to what information will be requested.
- Medical information may be given to "appropriate decision-makers involved in the hiring process" on a need-to-know basis.
 - Medical information can be shared with third parties as part of the reasonable accommodation process but must be kept confidential.
 - Confidentiality must be maintained even after employment or the application process ends.

EEOC Guidance on Reasonable Accommodation and Undue Hardship Under the ADA.
 found at: www.eeoc.gov/policy/docs/accommodation.html; *EEOC Enforcement Guidance: Pre-employment Disability-Related Questions and Medical Examinations*, found at: www.eeoc.gov/policy/docs/preemp.html.


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Confidentiality: Who is Protected?

- Generally, an applicant or employee does not have to meet the ADA's definition of disability to claim the confidentiality protections. See, e.g., *Giaccio v. City of New York*, 502 F.Supp.2d 380 (S.D.N.Y. 2007); *Cossette v. Minn. Power & Light*, 188 F.3d 964 (8th Cir. 1999).
- Unlike other ADA provisions, "Examination and Inquiry" provision speaks of "applicants" and "employees," not "qualified individuals with disabilities." 42 U.S.C. § 12112(d)(4)
- Most courts follow this principle, but some do require proof of disability.

Roe v. Cheyenne Mountain Conference Resort, 124 F.3d 1221 (10th Cir. 1997)

- "It makes little sense to require an employee to demonstrate that he has a disability to prevent his employer from inquiring as to whether or not he has a disability."



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Confidentiality: Tangible Injuries

However, employees do have to show a tangible injury

- Does not have to be economic (e.g., termination or inability to find other jobs).
- Can be emotional (e.g., harassment or emotional distress).
EEOC v. Ford Motor Credit Co., 531 F. Supp. 2d 930, 941 (M.D. Tenn. 2008)
- "Shame, embarrassment, and depression" are tangible injuries.



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What Information is Protected? Employer-Mandated vs. Voluntary Disclosure

- **Issue:** Was disclosure voluntary or in response to employer inquiry?
- **Employer Inquiries Include:**
 - Requirements for leave under the FMLA or ADA.
 - Medical inquiries and examinations of applicants or employees.
 - Fitness for duty exams assessing ability to perform essential job functions.
 - Other mandatory requests for information.
 - Medical support for reasonable accommodation requests (usually)
 - Re-disclosure permitted on a "need to know basis."
- **Voluntary Disclosures Include:**
 - Almost everything else.
 - E.g., casual discussions and disclosures not in response to formalized, mandatory requests for information ("How are you feeling?").



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What Information is Protected from Disclosure? One Court's Summary

Sherrer v. Hamilton Cnty. Bd. of Ed.,
747 F. Supp. 924 (S.D. Ohio Sept. 24, 2010)

- **Summarizes case law:** "Courts have allowed claims of illegal disclosure of confidential medical information to proceed . . . when . . . a supervisor probed an employee for medical information or conditioned the employee's job accommodation or medical leave on the employee's provision of medical information to the supervisor.
- When the employee has volunteered the information to a supervisor absent a request for medical information, courts have granted summary judgment to the defendant."



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What Information is Protected from Disclosure? - Need for FMLA Leave



EEOC v. Ford Motor Credit Co., 2008 WL 152780 (M.D. Tenn. Jan. 14, 2008)

- Employee living with HIV disclosed HIV status to his supervisor as he needed intermittent FMLA leave or a modified schedule as an ADA reasonable accommodation to participate in a clinical trial.
 - Supervisor re-disclosed condition to his HIV to his co-workers causing him shame, humiliation, and depression.
- **Court:** Disclosure was not voluntary - pre-requisite to receive leave.
 - **Doe v. U.S.P.S.,** 317 F.3d 339 (D.C.Cir. 2003)
- HIV status disclosed in request for FMLA leave is confidential.
 - Therefore, co-workers should not have learned of the condition.
 - **Note:** Info sought in FMLA form constituted a medical inquiry under ADA.
- **Fisher v. Harvey,** No. 1:05-cv-102, 2006 WL 2370207 (E.D. Tenn. Aug. 14, 2006)
- Violation when supervisor required a dr.'s note for missed work and left the forms in the break room.



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What Information is Protected from Disclosure? - Reasonable Accommodation Info

Blanco v. Bath Iron Works Corp., 802 F.Supp.2d 215 (July 6, 2011)

- Plaintiff disclosed ADHD when requesting a reasonable accommodation.
 - Plaintiff did not disclose condition on the post-offer medical questionnaire.
- In-house physician mentioned the omission to management and plaintiff's employment was terminated.
- **Court:** ADA confidentiality applies to disclosure to outsiders and intra-company disclosures.
- Possible ADA violation by physician as disclosure was not necessary for company managers to accommodate plaintiff.
- **Note:** Decision holds that the ADA protects even false medical information: "There is no prevarication exception to the ADA's confidentiality..."
- **See also, Medlin v. Rome Strip Steel Co., Inc.,** 294 F.Supp.2d 279 (N.D.N.Y. December 10, 2003) (results from Functional Capacity Evaluation (FCE) are confidential).



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Maintenance of Reasonable Accommodation Info



Cripe v. Mineta

2006 WL 1805728 (D.D.C. June 29, 2006)

• **Facts:** Attorney of an employee living with HIV sent a letter to the employer regarding work accommodations (information was demanded by employer).

- Employer failed to keep the letter confidential (the letter was sitting on a desk without an envelope)
- As a result other employees learned of the plaintiff's HIV status.

• **Court:** Rejected employer's argument that the information did not have to be protected since it was not marked as confidential.

• **Note:** Once a company gets medical information, it must be properly maintained.



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What Information is Protected from Disclosure? – Voluntary Disclosure

Sherrer v. Hamilton Cnty. Bd. of Ed., 747 F. Supp. 924 (S.D. Ohio Sept. 24, 2010)

• Employee disclosed breast biopsy when supervisor noted her filling out an unrelated medical form and asked, "Is everything okay?"

• **Court:** Voluntary - FMLA or ADA rights not predicated on disclosure.

- See also, *EEOC v. Thrivent Financial for Lutheran*, 795 F.Supp.2d 840 (June 15, 2011) (Employee informed supervisor of migraines after missing work and being told, "Give us a call. We need to know what's going on." Deemed voluntary and not protected.)

Wiggins v. DaVita Tidewater, LLC, 451 F. Supp. 2d 789 (E.D. Va. 2006)

• Medical technician experienced a "panic attack" at work and was subsequently diagnosed with bipolar disorder.

- Gave her doctor permission to inform her supervisor.
- When employee returned to work, coworkers knew of her diagnosis.

• **Court:** Confidentiality is not protected - voluntary disclosure.



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What Information is Protected from Disclosure? Voluntary Disclosure

EEOC v. C.R. England, Inc., 644 F.3d 1028 (10th Cir. 2011)

• Former driver/trainer voluntarily disclosed HIV status to HR.

• Employer required that Plaintiff inform potential trainees of his condition.

- In response, Plaintiff suggested drafting a form for trainees.
- Eventually terminated for performance issues.

• **Court:** No ADA violation as HIV status was voluntarily disclosed.

- Requiring info to be disclosed to trainees was not an adverse employment action.
- No showing of harm to Plaintiff.
- Pointed out that a mandatory "co-worker consent policy" may be unlawful in other circumstances.

• But see, *Mahran v. Benderson Development Company*, 2011 WL 2038574 (May 24, 2011) (confidentiality claim allowed to proceed when plaintiff did not claim there was an adverse employment action – Court also said that EEOC exhaustion was not required).



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EAP Programs – Need to Know Basis

EEOC Enforcement Guidance on Disability-Related Inquiries,
<http://www.eeoc.gov/policy/docs/guidance-inquiries.html>

- An Employee Assistance Program (EAP) counselor may ask employees about their medical condition(s) if s/he:
 - (1) does not act for or on behalf of the employer;
 - (2) is obligated to shield any information the employee reveals from decision makers; and,
 - (3) has no power to affect employment decisions.


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EAP Programs – Need to Know Basis

Barger v. Bechtel BWXT Idaho LLC, 2008 WL 4411441 (D. Idaho Sept. 25, 2008)

- Employer insisted employee with stress-related issues, including anxiety and insomnia, see EAP Dr.
- Dr. recommended discharge to the Personnel Action Advisory Group.
- **Court:** Employer did not violate the ADA when the Co. Dr. disclosed exam results to PAAG (employee has an “explosive temperament.”)
 - Need-to-know exception applies – managers and supervisors may be informed on “necessary restrictions.”
 - Only shared “general job-related observations.”
- **Query:** Did EAP doctor actually only share information about “necessary restrictions” and “general job-related observations.”
- **Please Vote:** A. Yes B. No


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Confidentiality Regarding the Accommodation – Need to Know Basis

EEOC v. ESAB Group, Inc., 208 F.Supp.2d 827 (N.D. Ohio Feb. 19, 2002)

- Employer posted a schedule available to the HR dept. and those with a “need to know” containing designations such as “ADA” (accommodations) and “DIS” (“non-occupational disability”).
- One employee with diabetes began being harassed by co-workers due to perceived “preferential treatment,” including threats of violence.
 - Referred to “ADA” designation as “American Dickhead Association.”
 - Also, a company nurse disclosed diabetes to a co-worker.
- **Court:** Information was not confidential.
- Did not follow EEOC Guidance holding that information regarding the accommodation does not fit into one of the three confidentiality categories.
- **Tip:** Even though found lawful, this is probably not a “best practice.”
- **Note:** EEOC is very interested in confidentiality issues.


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EEOC Cases: What to Say?



Williams v. Astrue (SSA), 2007 EEO PUB LEXIS 4206 (EEOC 2007)

- **EEOC:** When responding "to a question... about why a coworker is receiving what is perceived as 'different' or 'special' treatment, [an employer might explain] that it has a policy of assisting any employee who encounters difficulties in the workplace, [that] many of the... issues... are personal, and that it is the employer's policy to respect employee privacy."

Dozbush v. Mineta (DOT), 2002 EEO PUB LEXIS 484 (EEOC 2002)

- **EEOC:** Not unlawful for an employer to disclose to co-workers that an employee was "medically disqualified" from performing certain duties.
- Distinguished this as a disclosure of "work status" – can be for reasons unrelated to disability.
 - EEOC noted info regarding a diagnosis or symptoms must be kept confidential.
- **Note:** EEOC Guidance on Reasonable Accommodations recommends including information on confidentiality in employee-trainings and materials.

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Title II, Title III, Rehabilitation Act, Civil Rights Act, and Fourteenth Amendment Confidentiality



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Titles II and III Limits on Inquiries

- Unlike Title I, entities covered by Titles II and III are not broadly authorized to require medical information.
 - See, e.g., Title II Technical Assistance Manual: II-3.5300 - **Unnecessary inquiries.** A public entity may not make unnecessary inquiries into the existence of a disability. <http://www.ada.gov/taman2.html#II-3.5300>
- The issue comes up in the education setting at all levels.
 - School disability office is entitled to disability info for accommodation issues, but the instructor may only need to know the required accommodation, not diagnosis
 - Accommodations may include: extra time on papers or tests, notetakers, using computers or formula sheets during testing, and quiet environments.
- Issue may also arise in camps, sports programs, park districts, etc.

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Title II, Rehabilitation Act, and Civil Rights Act Confidentiality

- **Court:** Confidentiality claims can go forward under §504 and §1983, as the disclosure was not voluntary. It was in response to a medical inquiry, not a friendly conversation as the employer claimed.
 - ◊ Title II claim dismissed as only Title I covers employment discrimination.
 - **Note:** Dr. was an independent contractor, therefore no Title I case.
 - ◊ Confidentiality requirements of Title I apply under §504 for employment.
 - ◊ Possible confidentiality violation under §1983 as "plaintiff's Fourteenth Amendment right to privacy in health information does entitle him to confidentiality with regard to his sickle cell anemia.
 - ◊ "There are few matters that are quite so personal as the status of one's health, and few matters the dissemination of which one would prefer to maintain greater control over..."
 - Court noted the stigmatization and discrimination faced by people with sickle cell anemia (as well as HIV and cancer).



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Rehabilitation Act Confidentiality

Brady v. Potter, No. 02 Civ 1121, 2004 WL 964264 (D.Minn. Apr. 30, 2004)

- Violations of Title I's confidentiality provisions are actionable under §504 when a job applicant with depression was required to submit medical information to show her ability to do the job.
 - ◊ **Stokes v. Barnhart**, 257 F.Supp.2d 288 (D.Me 2003)
- Social Security representative visited patient in hospital and learned she was living with HIV.
- SS Rep told others about the condition.
- **Court:** §504 does not include confidentiality violations where there is no employment relationship.
 - ◊ "The importation of the standards established by the ADA into the Rehabilitation Act by subsection (d) is limited to complaints alleging employment discrimination."
- **Note:** Even in non-employment settings, there may be state law issues.



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14th Amendment Privacy and Confidentiality

Whalen v. Roe, 429 U.S. 589 (1977)

- "There exists in the United States Constitution a right to privacy protecting 'the individual interest in avoiding disclosure of personal matters.'"
- **Note:** Courts have looked to the nature of the medical condition at issue.
 - ◊ **Powell v. Schriver**, 175 F.3d 107 (2d Cir. 1999)
- Prisoner living with HIV does have a constitutional right to privacy, but it may be limited by prison officials "only to the extent that their actions are reasonably related to legitimate penological interests."
- Other 14th Amendment inmate cases: **Hamilton v. Smith**, 2009 WL 3199531 (N.D.N.Y. Jan. 13, 2009) (no right to privacy concerning high blood pressure, high cholesterol, and Hepatitis A.); **Rush v. Artuz**, 2004 WL 1770064 (S.D.N.Y. Aug. 6, 2004) (no right to privacy regarding wrist injury and stomach problems.); **Rodriguez v. Ames**, 287 F.Supp.2d 213 (W.D.N.Y. Sept. 5, 2003) (no right to privacy concerning treatment for proctitis, a nontoxic inflammation of the mucose tissue of the rectum, and internal hemorrhoids.); **Watson v. Wright**, 2010 WL 55932 (N.D.N.Y. Jan. 5, 2010) (prison had legitimate interest in disclosing prisoner's Hepatitis C to the Inmate Grievance Review Board as plaintiff raised this issue in his grievance).



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Civil Rights Act Confidentiality and Constitutional Right to Privacy

Matson v. Bd. Of Ed. of City School Dist. of NY, 2009 WL 2462513 (S.D. NY Aug. 7, 2009)

- Matson claimed that allegations that she was misusing sick leave violated confidentiality as it revealed she had fibromyalgia.
 - ◊ Only invoked constitutional right to privacy, not ADA or Rehab Act.
- **Court:** Matson's medical condition falls well below the level of seriousness that typically triggers the constitutional right to privacy.
- Matson's Complaint does not allege that the public disclosure of her medical condition exposed her to discrimination, hostility, or intolerance.
 - ◊ Noted plaintiff in *Fleming* had job offer revoked, no similar harm here.
 - ◊ Court looked at this from Dept. of Ed. Point of view – opening sentence: "This case demonstrates why it is difficult to run the New York City Department of Education."


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Confidentiality Under GINA




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GINA: In General



- The Genetic Information Nondiscrimination Act prohibits genetic discrimination in the workplace.
 - ◊ Took effect in November, 2009 and forbids using genetic information when making employment decisions, restricts an employer's ability to acquire the genetic information of employees, and limits the disclosure of genetic information.
 - ◊ Title I addresses genetic nondiscrimination in health insurance, and is governed by the Department of Labor, Department of Health and Human Services, and the Treasury Department.
 - ◊ Title II addresses employment discrimination on the basis of genetic information, and is governed by the EEOC.
 - Contains a confidentiality provision that is the same as the ADA although genetic information cannot be sought from job applicants.
- **Note:** Very new law with a developing body of case law.


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GINA: Title II



- Prohibits employers, unions, employment agencies, and training programs from hiring, firing, or otherwise discriminating against employees on the basis of their genetic information.
- Prohibits limiting, segregating, or classifying employees in any way that would deprive them of employment opportunities or negatively affect their status as an employee on the basis of genetic information.
- Prohibits employers from requesting, requiring, or purchasing genetic information of an employee or family members of the employee.
- Exclusion for medical information that is not genetic information even if the condition has a "genetic basis."

42 U.S.C. § 2000ff-1, *et seq.* (2008); See EEOC Guidance at: <http://www.eeoc.gov/laws/types/genetic.cfm>; and a Q&A for small businesses at: http://www.eeoc.gov/laws/regulations/gina_qanda_smallbus.cfm.

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GINA: Genetic Information



- Genetic Information is any information regarding an individual's genetic tests, the genetic tests of individual's family members, and any diseases, disorders, or conditions of individual's family.
 - ◊ Family medical history is included in the definition of genetic information because this information is often used to determine what diseases or conditions an individual is predisposed to.
 - ◊ Broad definition of "family member," to include: marriage, birth, adoption, placement for adoption, or a first-degree, second-degree, third-degree, or fourth degree relative."

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GINA: What is a Genetic Test?



- "Genetic test" - "an analysis of human DNA, RNA, chromosomes, proteins, or metabolites, that detects genotypes, mutations, or chromosomal changes."
 - ◊ Does not include "an analysis of proteins or metabolites that does not detect genotypes, mutations, or chromosomal changes."
 - ◊ A test for the presence of alcohol or illegal drugs is not a genetic test.
 - ◊ A test to determine whether an individual has a genetic predisposition for alcoholism or drug test is considered a genetic test.

42 U.S.C. § 2000ff (2008); 29 C.F.R. § 1635.3(f) (2011)

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GINA:
Limited Confidentiality Case Law

- Since genetic information is somewhat discrete, and genetic testing is not yet widespread amongst employers, GINA has had little action in the courts since it was enacted in 2008.
- Litigation has been rare – all cases found were brought by *pro-se* plaintiffs and swiftly dismissed.
- In almost all these cases, the judge swiftly dismissed the GINA-based count for failure to state a claim.
 - See, e.g., *Bullock v. Spherion*, 2011 WL 1869933 (May 16, 2011) (complaint did not allege any use or misuse of genetic information);
 - *Poore v. Peterbilt of Bristol LLC*, 2012 WL 1118214 (April 4, 2012) (information obtained by employer about wife's MS was not genetic information under GINA);
 - *Citron v. Niche Media/Ocean Drive Magazine*, 2011 WL 381939 (S.D. Fla. Feb. 2, 2011) (no allegations genetic test was required or genetic info was acquired).
- As genetic testing becomes more prevalent and practitioners become more familiar with GINA, more successful cases should result.


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GINA:
Additional Regulation Requirements

- Employee is defined to include both present and former employees and job applicants.
- When employers seek medical documentation from an employee, they must include a warning not to provide genetic information.
- Prohibited requests include:
 - Seeking information on current health status in a way that is likely to result in obtaining genetic information.
 - Conducting internet searches on an individual in a way that is likely to result in obtaining genetic information.
 - However, information that is "commercially and publicly available" would not result in GINA liability.
 - Actively listening to third-party conversations or searching an individual's personal effects to obtain genetic information.


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GINA:
Additional Requirements

- **Safe Harbor Provision:** If, when requesting medical information, an employer includes a warning about not including genetic information, then any genetic information it acquires in response is deemed as "inadvertent."
- When seeking medical information under the ADA or FMLA, it is acceptable to acquire information that is not genetic information, even if the condition has a genetic basis.
- GINA and ADA Confidentiality apply to both paper and electronic records.
- **Wellness Programs:** Generally, it is acceptable to offer employees an inducement for completing a health risk assessment that contains questions about genetic information or family medical histories, as long as it makes clear that the information is not required to obtain the inducement.
 - Any information received must be kept confidential.
[See 29 C.F.R. § 1635.8](#)


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Confidentiality Under Other Laws:
HIPAA, PSQIA, and State Law

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Health Insurance Portability and
Accountability Act (HIPAA)

- The purpose of HIPAA was “to improve portability and continuity of health insurance coverage . . . to combat waste, fraud, and abuse in health insurance and health care delivery . . . and for other purposes.”
- The Act was later amended to add Security and Privacy Regulations.
 - ◊ Security and Privacy Regulations address the privacy and disclosure of protected health information.

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HIPAA:
Covered Entities & Information

- Covered entities are: Health plans (which include health insurance companies, company health plans, HMOs and government health programs such as Medicare), health care providers, and health care clearinghouses.
 - ◊ Includes: Group health plans, major medical plans, flexible spending accounts, and vision, dental, and group long-term care plans.
 - ◊ Also includes self-insured plans if the employer retains some administrative functions concerning its administration.
 - ◊ Health care clearinghouses: Entities that convert health care information from nonstandard formats into HIPAA standard formats, and vice versa.
- Employers are specifically exempted from coverage.
 - ◊ However, the Privacy Rule applies to an employer that receives private health information from a covered entity.

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What is Protected? Protected Health Information (PHI)

- **HIPAA Protects PHI, which includes:** Individually identifiable information, whether oral or written, which relates to a person's physical or mental health, to the provision of health care to that person, or to the payment for that person's health care.
- **HIPAA does not cover:** employment records, educational records, or de-identified data, even if health information is included in these records and they are otherwise possessed by a covered entity.
[45 C.F.R. § 160.103](#)


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Business Associate Contracts

- In allowing health care providers and plans to give PHI to "business associates," the Privacy Rule conditions such disclosures on the provider or plan obtaining by contract, assurance that the business associate will:
 - ◊ Use the information only for the purposes for which they were engaged by the covered entity;
 - ◊ Will safeguard the information from misuse; and
 - ◊ Will help the covered entity comply with the covered entity's duties to provide individuals with access to health information about them and a history of certain disclosures.


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Patient Safety and Quality Improvement Act (PSQIA)

- There are also confidentiality provisions in the Patient Safety and Quality Improvement Act of 2005 (PSQIA).
 - ◊ Establishes a voluntary reporting system to enhance the data available to assess and resolve patient safety and health care quality issues.
 - ◊ Regulations were published on November 21, 2008, and became effective on January 19, 2009. [42 C.F.R. Part 3.](#)
- To encourage the reporting and analysis of medical errors, PSQIA provides Federal privilege and confidentiality protections for patient safety information called *patient safety work product*.
 - ◊ Patient safety work product includes information collected and created during the reporting and analysis of patient safety events.
- PSQIA authorizes HHS to impose civil money penalties for violations of patient safety confidentiality.


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Enforcement

- No private right of action under HIPAA or PSQIA.
- Under either law, complaints can be filed with the Office of Civil Rights at the Department of Health & Human Services (HHS) at: <http://www.hhs.gov/ocr/office/file/index.html>
- HHS fact sheet on HIPAA privacy issues is available at: <http://www.hhs.gov/ocr/privacy/hipaa/understanding/index.html>
- HHS fact sheet on HIPPSQIA privacy issues is available at: <http://www.hhs.gov/ocr/privacy/psa/regulation/>


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Penalties

- Civil monetary penalty is based on the offender's *scienter*, defined as their intent or knowledge of wrongdoing. <http://en.wikipedia.org/wiki/Scienter>.
- An unknowing violation is subject to a minimum penalty of \$100 per violation, and a maximum of \$50,000 per violation, with a yearly cap of \$1.5 million.
- Violations resulting from willful neglect that are corrected are subject to a penalty of \$10,000 per violation, and a maximum of \$50,000 per violation, with a yearly cap of \$1.5 million.
- Violations resulting from willful neglect that are **not** corrected are subject to a penalty of \$50,000 per violation (max. and min. amount), with a yearly cap of \$1.5 million.


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Confidentiality Under State Laws, e.g., Illinois




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State Laws

- States may also have confidentiality laws.
- **Example:** Illinois Mental Health and Developmental Disabilities Confidentiality Act (MHDDCA)
- Designed to protect the confidentiality of patients to ensure that no information about their treatment, or the fact that they are being treated at all, is released without the patient's consent.
- Therapists and mental health providers cannot disclose records to anyone without consent of patient except for narrow exceptions.



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MHDDCA – Consensual Disclosure

- The Act provides for the consensual disclosure of information by a recipient. 740 ILCS 110/5. Section 5 makes it clear that a recipient may consent to disclosure of information for a limited purpose and that any agency or person who obtains confidential and privileged information may not re-disclose the information without the recipient's specific consent.
- Employer must get permission to re-disclose even for application of benefits.
- MHDDCA is stricter than HIPAA and therefore has precedence.



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MHDDCA - Remedies

- **Actual Damages.**
 - ✦ Reimbursed for any monetary loss suffered or other losses incurred as a result of the violation of the Act. This may include compensation for emotional pain and suffering.
- **Injunctive or Affirmative Relief.**
 - ✦ Court may requiring the person to do something or to prohibit that person from doing something
- **Fees and costs.**



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Karraker v. Rent-a-Center,
315 F.Supp. 2d 675 (C.D. Ill. 2005)

- Plaintiffs, current and former employees of Rent-a-Center (RAC), alleged that RAC required all employees or outside applicants seeking management positions to take a battery of written tests, collectively referred to as the Management Test.
- Several tests included in the Management Test were personality inventories that inquired about personal information including sexual preferences and orientation, religious beliefs and practices, and medical conditions.

Karraker v. Rent-a-Center,
315 F.Supp. 2d 675 (C.D. Ill. 2005)

- APT scored and interpreted the Management Test for RAC, creating a two-page psychological profile about the individuals.
- RAC distributed this report to the employees' immediate supervisor and placed a copy of it in the employees' personnel file.
- RAC used the test results in deciding which employees to promote and what additional training to require.
- Plaintiffs assert that RAC formulated no policy or procedure for keeping the test results confidential.

Karraker v. Rent-a-Center,
315 F.Supp. 2d 675 (C.D. Ill. 2005)

- **Claim:** Specifically, Plaintiffs claim that the Management Tests were “psychological tests” and that the profiles APT provided to RAC prescribed personal growth exercises that the employee must undergo if he wanted a management job.
- The profiles summarized psychological characteristics of the individual employees and then recommended corrective action, a function of the tests that constituted mental health services.

Karraker v. Rent-a-Center, 315 F.Supp. 2d 675 (C.D. Ill. 2005)

- **Holding:** Although Plaintiffs' characterization of the tests and the MHDDCA are indeed novel, it is perhaps possible for them to develop facts that would establish a claim under the Act. It is, therefore, inappropriate to dismiss their claims at this stage in the proceedings.
 - ◊ 7th Circuit subsequently ruled that the MMPI was a psychological test and the defendant's use of it was a violation of the ADA – see, *Karraker*, 411 F.3d 831 (7th Cir. 2005)



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ADA ONLINE LEARNING

Practical Tips



Practical Tips for Employers



- Offer periodic ADA training, including new hires.
- Implement strict policies regarding confidentiality of medical information and maintenance of medical information, making sure that medical information is kept separate from personnel information.
- Advise employees of confidentiality issues at trainings, in personnel manuals, in orientation materials, and by posting notices.
- Limit the amount of medical information that is sought due to potential liability from confidentiality breaches.
 - ◊ Employers, remember there can be no claim for disability discrimination unless you know of a disability or regard someone as having a disability.
- Include information on GINA in all requests for medical information.



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Practical Tips for Employees / Applicants



- Avoid voluntary disclosures, even to co-workers who are friends.
- When seeking reasonable accommodation, provide necessary information so that you are fully engaging in the interactive process, but try to avoid providing more medical information than necessary.
- Employees, provide information when required, but avoid voluntarily disclosing a disability or
 - According to EEOC Guidance, information establishing an ADA disability and need for a reasonable accommodation should be sufficient. Information about how a proposed accommodation would be effective may be helpful too.
 - Be careful with doctor's notes provided to employers, making sure it cannot be used to say that the employee is unqualified to perform essential job functions.


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General ADA Resources



- **ADA National Network:** www.adata.org;
800-949-4232(V/TTY)
- **Equal Employment Opportunity Commission:**
www.eeoc.gov
- **Equip For Equality:** www.equipforequality.org;
800-537-2632 (Voice); 800-610-2779 (TTY)
- **Job Accommodation Network:** <http://askjan.org>
- **U.S. Department of Justice, ADA Info:** www.ada.gov
- **U.S. Dept. of Health & Human Services:** www.hhs.gov


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Please join us for the next session in this series:
July 18, 2012
Pregnancy Discrimination, Disability, and the ADA

Speaker: Talley Wells, Attorney and Director of the Mental Health and Disability Rights Project Atlanta Legal Aid Society

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The End Confidentiality Under the ADA and Other Laws

Presented by: Barry Taylor, Legal Advocacy Director and Alan Goldstein, Senior Attorney, Equip for Equality

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