



Conducting Effective Accessibility Surveys – Part II Focus on the External Environment

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Moderator: Don Brandon

Session Moderator

- Don Brandon, Project Director
Northwest ADA Center



Presenter

- Bill Hecker, Architect
Accessibility Consultant



Presenter

- Mark Derry, President
Eastlake, Derry and Associates, LLC



Presenter

- Jennifer Skulski
Director of Marketing and Special Projects
National Center on Accessibility



Presenter

- Randy W. Dipner, Founder
Meeting the Challenge



Topics to Guide Today's Agenda

1. Identify the team to collect data
2. Preparation- Assessment of client need and which Standards/Codes apply?
3. Tools- Smart Level, Door Pressure Gauge, Tape Measure, ADAAG Checklist/, Camera - Video Or Digital, Floor Plan if needed or available, other tools?
4. Scope of Work- Comprehensive facility audit? or are space specific elements being evaluated?
5. On site audit, what look for, analyze, summarize, and prioritize.
6. Deliverables-final report, pictures or not?
7. Follow-up?

Identify the Team to Collect Data

- What tools does the beginning Access Auditor need to have, or what advice would you give the beginning Access Surveyor/Auditor?
- What type of Access Auditors should be avoided?
- How much training does a business owner need to conduct a review of their own facility?

Preparation-Assessment of Client Need & Which Standards/Codes Apply

1. What are your thoughts on integrating regulations with standards?
2. How do you handle elements not covered by any standard?
3. How do you separate observation from recommendations?

What Tools Do You Use?

- How important are checklists?
- Why do you or don't you use a checklist when conducting an Access Audit?
- What are your thoughts about the effectiveness and usability of checklists produced by either DOJ (Readily Achievable Barrier Removal) and/or the U.S. Access Board (New Construction checklist)?

Scope of Work

1. Comprehensive facility audit?
2. Or are space specific elements being evaluated?

The On-Site Audit

1. What should be looked for, analyzed, summarized and prioritized?
2. How do you prioritize what barriers to remove first?

Deliverables and the Final Report: What should be included?

- When do you know you have covered all the bases when removing architectural barriers?
- What type of deliverables should a client expect from an Access Audit?
- Based on your experience, what would plaintiffs need to look for when considering filing complaints about accessibility?
- Based on your experience what would defendants have to prepare for when defending themselves against complaints about access?

Follow-Up

- How do you guarantee 100% ADA compliance? Can you guarantee it? Why or why not?
- When the revised ADAAG comes out, how will this affect compliance and barrier removal?
- What affect have the various building codes or the IBC had on ADAAG compliance on a state by state basis?



QUESTIONS?

Thank You

Please join us for Part II of this two Part Series on Conducting Effective Accessibility Surveys which will focus on **External Facilities** scheduled for:

April 20, 2010
2:00-3:30pm ET