Great Lakes Disability & Business
Technical Assistance Center
(Great Lakes ADA & IT Center)
1640 West Roosevelt Road, Room 405
Chicago, IL 60608
(800) 949-4232 (Voice/TTY)
(312) 413-1407 (Voice/TTY)
www.adagreatlakes.org

Federal Aviation Administration

Travel Tips and Publications:
http://airconsumer.ost.dot.gov/pubs.htm

Air Travel Complaints
http://airconsumer.ost.dot.gov/problems.htm

Air Travel Consumer Report
http://airconsumer.ost.dot.gov/reports/index.htm

Transportation Security Administration

Information for Travelers with Disabilities and Medical Conditions

US Department of Justice

ADA Checklist for New Lodging Facilities
http://www.ada.gov/lodgesur.htm

5 Steps to Making New Lodging Facilities Comply with the ADA
http://www.ada.gov/fivestep.htm

Common ADA Problems at Newly Constructed Lodging Facilities
http://www.ada.gov/comhotel.htm

Guide for Places of Lodging: Serving Customers who are Blind or Have Low Vision
http://www.ada.gov/lodblind.htm

ADA Business Brief: Communicating with Guests who are Deaf and Hard of Hearing in Hotels, Motels and Other Places of Transient Lodging
http://www.ada.gov/hotelcombr.htm
Private Organizations that have travel information for People with Disabilities (The ADA Audio Conference Series does not endorse or promote the vendors. Individuals should evaluate the quality of these services on their own)

- **DisabledTravelers.com**
  http://www.disabledtravelers.com

- **Able To Travel** (Sponsored by United Spinal Association)
  http://www.abletotravel.org

- **Access-Able Travel Source**
  http://www.access-able.com